

Louisiana DirectMatch Training Webinar Q&A

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Question	Answer
Where can I find a copy of the powerpoint?	I will provide a copy of the slide deck to all participants at the conclusion of the webinar.
Will the updated system only pull 'near matches' that are based on the same name (and not on DOB with different names)?	The matching engine will always use the name as a required matching element.
How can we add new users?	New users are added by your district security coordinator.
In the Near Match you just displayed, Whitehead was marked as different from WHITEHEAD. Shouldn't you consider the names the same regardless of one being in proper case and the other in all caps?	We are looking at the Demo site. The production site will not identify differences in case.
Will we be downloading 5 different files each time? SNAP, Medicaid, TANF, etc.?	You will download files according to batch and match type such SNAP, TANF, etc. You can also search in Student Search for all students identified in a program for the entire year.
We are not authorized to add these programs or are we?	Users must have rights in Security Manager to add students manually to any program.
Are there changes to the file formatting for the uploads from our local SIS that our vendors would need to know about?	There are no changes in the file format uploading guide for v. 2020. The user interface and the matching engine changed but not the file format.
You might want to point out that users should be careful matching on address. You can have multiple households living at the same address.	Not all users at a given address may be eligible for a program based on the address. The given address may be a multi-family complex where multiple households reside.
Will the new PEBT cards show up in escholar as SNAP?	No. Students eligible for P-EBT are not necessarily eligible for SNAP.
Why wouldn't Savannah qualify? Is it because she has a different last name? We have multiple families living at one address.	Not all users at a given address may be eligible for a program based on the address. Users may live at a given address with another family and not be siblings to a qualified user.
Why would there be a situation where two related students in the same household have different qualifying criteria for SNAP? We've generally normed that same household siblings should all be flagged as receiving SNAP.	Not all users at a given address may be eligible for a program based on the address. Users may live at a given address with another family and not be siblings to a qualified user.
Will the students in nonpublic schools be matched to all the programs (Medicaid, Homeless, Foster), in addition to SNAP & TANF?	Public and private schools that participate in the National School Lunch Program will utilize Direct Match to match eligible children. There will be no difference in the available programs for public and non-public schools.

I'm afraid I don't know what CEP is.	The Community Eligibility Provision (CEP) is a meal service option for schools and school districts participating in the National School Lunch and School Breakfast Programs. CEP allows the highest poverty schools and districts to serve breakfast and lunch at no cost to all enrolled students without the burden of
Do you leave a school out of a cluster and let them be standalone?	An eligible school system may elect CEP on behalf of a single school, a cluster (or groups) of schools, or all schools in the school system. Schools may be stand alone participants or non-participants in the CEP based on how their ISP percentage affects the other schools in the district. If a school has a low ISP and it causes other schools in a cluster to not receive the appropriate CEP benefits, the school can be
So we will submit the 21.22 school year CEP information here instead of on the state website like we have done in the past?	When DM v 2020 is live in Louisiana, the current CEP election process through the LDOE Child Nutrition website will be disabled. School systems should begin making all matches in DM v 2020 once live. The CEP population data and CEP worksheet will be submitted
you may have covered this how do you send your students to the SNAP match... all i saw was a upload file option. Previously in eScholar there was a way to have eScholar use eScholar to do the SNAP match...is there no option like that ?	The students may be matched in batches by the district as they are loaded into Secure ID or through the Match Options section of Direct Match.